



Quality Policy

Goa Carbon Limited will pursue a policy that ensures :

- Customer satisfaction by understanding needs and expectations properly and adequately addressing them in our operations at relevant levels.
- Customer confidence through conformance to International, National, recognised testing methods and ethical business practices.
- A culture of continual improvement at all levels by using scientific management techniques to monitor, control and review operations.
- Commitments to comply with applicable statutory regulatory requirements.
- Provision of safe working environment and encouragement of all for preservation of natural resources and minimise waste.
- Competency in every individual to undertake necessary tasks correctly and safely.

The Quality Policy statement will be reviewed regularly for suitability and will be ethos of all GCL employees.

A handwritten signature in blue ink, appearing to read 'J J Chhabra', is positioned above the printed name.

J J Chhabra
Executive Director

25th June 2015